

# CRISIS INTERVENTION

FROM HURT TO HOPE  
A CHILD SEXUAL ABUSE/ASSAULT  
ADVOCACY GUIDE

# Crisis Intervention

- Know program Best Practice
  - ✓ Effects of child victimization
  - ✓ County Child Protocols
  - ✓ Access to current resources

# Crisis Intervention

- Know program Best Practice
  - ✓ Caregivers' wide range of reactions
  - ✓ Familiar with signs & symptoms of CSA
  - ✓ Reactions of adult survivors.

# Crisis Intervention

- Know client Best Practice
  - ✓ Respond to caller or walk-in within 10 minutes
  - ✓ Assess for safety
  - ✓ Crisis or emergency?
  - ✓ Confidentiality and mandated reporting

# Crisis Intervention

- Know client Best Practice
  - ✓ Calm & nonjudgmental
  - ✓ Validate client feelings
  - ✓ Empathetic listener
  - ✓ Identify, validate and stabilize emotions

# Crisis Intervention

- Let's talk about mandated reporting
  - ✓ Parent/caretaker
  - ✓ Youth/Teen
  - ✓ MDTs

# Crisis Intervention

- Not your crisis!
- ✓ Remain calm
- ✓ Listen
- ✓ Validate
- ✓ Prioritize
- ✓ Know your agency & County CA protocols

# Crisis Intervention

- Resources

- ✓ darkness to light

- [www.darkness2light.org](http://www.darkness2light.org)

- ✓ Toni Cavanagh Johnson

- [toni@tcavjohn.com](mailto:toni@tcavjohn.com)

- [www.tcavjohn.com](http://www.tcavjohn.com)



# Crisis Intervention

- Resources cont.
- ✓ “Miss America By Day”  
Marilyn Van Derbur  
<http://www.missamericabyday.com>